1 A bill to be entitled 2 An act relating to prohibited discrimination; creating 3 the "Florida Competitive Workforce Act"; amending s. 509.092, F.S.; adding sexual orientation and gender 4 5 identity as impermissible grounds for discrimination 6 in public lodging establishments and public food 7 service establishments; providing an exception for 8 constitutionally protected free exercise of religion; 9 amending s. 760.01, F.S.; revising the purposes of the 10 Florida Civil Rights Act of 1992 to include sexual 11 orientation and gender identity; reordering and 12 amending s. 760.02, F.S.; defining the terms "gender identity" and "sexual orientation"; amending s. 13 14 760.05, F.S.; revising the functions of the Florida Commission on Human Relations, to conform; amending s. 15 760.07, F.S.; revising provisions regarding remedies 16 17 for unlawful discrimination to include discrimination based on sexual orientation and gender identity, to 18 19 conform; amending s. 760.08, F.S.; adding sexual orientation and gender identity as impermissible 20 21 grounds for discrimination in places of public accommodation; amending s. 760.10, F.S.; adding sexual 22 23 orientation and gender identity as impermissible grounds for discrimination with respect to specified 24 25 unlawful employment practices; providing an exception

Page 1 of 20

CODING: Words stricken are deletions; words underlined are additions.

2017

26	for constitutionally protected free exercise of							
27	religion; amending s. 760.22, F.S.; defining the terms							
28	"gender identity" and "sexual orientation" for							
29	purposes of the Fair Housing Act; amending ss. 760.23,							
30	760.24, 760.25, and 760.26, F.S.; adding sexual							
31	orientation and gender identity as impermissible							
32	grounds for discrimination with respect to the sale or							
33	3 rental of housing, provision of brokerage services,							
34	financing of housing or in residential real estate							
35	transactions, and land use decisions and in permitting							
36	of development, respectively; amending s. 760.29,							
37	F.S.; revising an exemption from the Fair Housing Act							
38	regarding the appraisal of real property, to conform;							
39	amending s. 760.60, F.S.; adding sexual orientation							
40	and gender identity as impermissible grounds for							
41	1 discrimination with respect to practices of certain							
42	clubs; amending s. 419.001, F.S.; conforming a cross-							
43	3 reference; providing an effective date.							
44								
45	Be It Enacted by the Legislature of the State of Florida:							
46								
47	Section 1. This act may be cited as the "Florida							
48	Competitive Workforce Act."							
49	Section 2. Section 509.092, Florida Statutes, is amended							
50	to read:							
	Dage 2 of 20							

Page 2 of 20

CODING: Words stricken are deletions; words underlined are additions.

509.092 Public lodging establishments and public food 51 52 service establishments; rights as private enterprises.-53 Public lodging establishments and public food service (1) 54 establishments are private enterprises, and the operator has the 55 right to refuse accommodations or service to any person who is 56 objectionable or undesirable to the operator, but such refusal 57 may not be based upon race, creed, color, sex, pregnancy, physical disability, sexual orientation, gender identity, or 58 59 national origin. 60 (2) A person aggrieved by a violation of this section or a 61 violation of a rule adopted under this section has a right of 62 action pursuant to s. 760.11. 63 This section does not limit the free exercise of (3) religion guaranteed by the United States Constitution and the 64 65 State Constitution. 66 Section 3. Subsection (1) of section 760.01, Florida 67 Statutes, is republished, and subsection (2) of that section is 68 amended, to read: 69 760.01 Purposes; construction; title.-70 Sections 760.01-760.11 and 509.092 shall be cited as (1)71 the "Florida Civil Rights Act of 1992." 72 The general purposes of the Florida Civil Rights Act (2) of 1992 are to secure for all individuals within the state 73 74 freedom from discrimination because of race, color, religion, 75 sex, pregnancy, national origin, age, sexual orientation, gender Page 3 of 20

CODING: Words stricken are deletions; words underlined are additions.

76 identity, handicap, or marital status and thereby to protect 77 their interest in personal dignity, to make available to the 78 state their full productive capacities, to secure the state 79 against domestic strife and unrest, to preserve the public 80 safety, health, and general welfare, and to promote the interests, rights, and privileges of individuals within the 81 82 state. 83 Section 4. Section 760.02, Florida Statutes, is reordered and amended to read: 84 85 760.02 Definitions.-For the purposes of ss. 760.01-760.11 and 509.092, the term: 86 87 (7) (1) "Florida Civil Rights Act of 1992" means ss. 760.01-760.11 and 509.092. 88 (2) "Commission" means the Florida Commission on Human 89 Relations created by s. 760.03. 90 "Commissioner" or "member" means a member of the 91 (3) 92 commission. (4) "Discriminatory practice" means any practice made 93 94 unlawful by the Florida Civil Rights Act of 1992. 95 (10) (5) "National origin" includes ancestry. 96 (11) (6) "Person" includes an individual, association, corporation, joint apprenticeship committee, joint-stock 97 company, labor union, legal representative, mutual company, 98 partnership, receiver, trust, trustee in bankruptcy, or 99 100 unincorporated organization; any other legal or commercial Page 4 of 20

CODING: Words stricken are deletions; words underlined are additions.

101 entity; the state; or any governmental entity or agency.

102 <u>(5)(7)</u> "Employer" means any person employing 15 or more 103 employees for each working day in each of 20 or more calendar 104 weeks in the current or preceding calendar year, and any agent 105 of such a person.

106 <u>(6)(8)</u> "Employment agency" means any person regularly 107 undertaking, with or without compensation, to procure employees 108 for an employer or to procure for employees opportunities to 109 work for an employer, and includes an agent of such a person.

110 (8) "Gender identity" means gender-related identity, 111 appearance, or behavior, regardless of whether such gender-112 related identity, appearance, or behavior is different from that 113 traditionally associated with the person's physiology or 114 assigned sex at birth, and which gender-related identity can be 115 proven by evidence, including, but not limited to:

116 (a) Medical history, care, or treatment of the gender-117 related identity;

118 (b) Consistent and uniform assertion of the gender-related 119 identity; or

120 (c) Other evidence that the gender-related identity is a 121 sincerely held part of a person's core identity and is not being 122 asserted for an improper purpose.

(9) "Labor organization" means any organization which
exists for the purpose, in whole or in part, of collective
bargaining or of dealing with employers concerning grievances,

Page 5 of 20

CODING: Words stricken are deletions; words <u>underlined</u> are additions.

126 terms or conditions of employment, or other mutual aid or 127 protection in connection with employment.

128 <u>(1) (10)</u> "Aggrieved person" means any person who files a 129 complaint with the <u>Florida Commission on</u> Human Relations 130 <del>Commission</del>.

131 <u>(12)(11)</u> "Public accommodations" means places of public 132 accommodation, lodgings, facilities principally engaged in 133 selling food for consumption on the premises, gasoline stations, 134 places of exhibition or entertainment, and other covered 135 establishments. Each of the following establishments which 136 serves the public is a place of public accommodation within the 137 meaning of this section:

(a) Any inn, hotel, motel, or other establishment <u>that</u>
which provides lodging to transient guests, other than an
establishment located within a building <u>that</u> which contains not
more than four rooms for rent or hire and <u>that</u> which is actually
occupied by the proprietor of such establishment as his or her
residence.

(b) Any restaurant, cafeteria, lunchroom, lunch counter,
soda fountain, or other facility principally engaged in selling
food for consumption on the premises, including, but not limited
to, any such facility located on the premises of any retail
establishment, or any gasoline station.

(c) Any motion picture theater, theater, concert hall,sports arena, stadium, or other place of exhibition or

Page 6 of 20

CODING: Words stricken are deletions; words underlined are additions.

151 entertainment. 152 Any establishment that which is physically located (d) 153 within the premises of any establishment otherwise covered by 154 this subsection, or within the premises of which is physically 155 located any such covered establishment, and that which holds 156 itself out as serving patrons of such covered establishment. 157 (13) "Sexual orientation" means an individual's heterosexuality, homosexuality, or bisexuality. 158 159 Section 5. Section 760.05, Florida Statutes, is amended to 160 read: 760.05 Functions of the commission.-The commission shall 161 162 promote and encourage fair treatment and equal opportunity for 163 all persons regardless of race, color, religion, sex, pregnancy, 164 national origin, age, sexual orientation, gender identity, 165 handicap, or marital status and mutual understanding and respect 166 among all members of society. The commission all economic, 167 social, racial, religious, and ethnic groups; and shall endeavor 168 to eliminate discrimination against, and antagonism between, 169 persons on the basis of race, color, religion, sex, pregnancy, 170 national origin, age, sexual orientation, gender identity, 171 handicap, or marital status religious, racial, and ethnic groups 172 and their members. Section 6. Section 760.07, Florida Statutes, is amended to 173 174 read: 175 760.07 Remedies for unlawful discrimination.-Any violation Page 7 of 20

CODING: Words stricken are deletions; words underlined are additions.

2017

176 of any state law Florida statute making unlawful discrimination 177 because of race, color, religion, gender, pregnancy, national 178 origin, age, sexual orientation, gender identity, handicap, or 179 marital status in the areas of education, employment, housing, 180 or public accommodations gives rise to a cause of action for all 181 relief and damages described in s. 760.11(5), unless greater 182 damages are expressly provided for. If the statute prohibiting 183 unlawful discrimination provides an administrative remedy, the action for equitable relief and damages provided for in this 184 185 section may be initiated only after the plaintiff has exhausted his or her administrative remedy. The term "public 186 accommodations" does not include lodge halls or other similar 187 facilities of private organizations which are made available for 188 189 public use occasionally or periodically. The right to trial by 190 jury is preserved in any case in which the plaintiff is seeking actual or punitive damages. 191 192 Section 7. Section 760.08, Florida Statutes, is amended to

192 Section 7. Section 760.08, Florida Statutes, is amended to 193 read:

194 760.08 Discrimination in places of public accommodation.-195 All persons are entitled to the full and equal enjoyment of the 196 goods, services, facilities, privileges, advantages, and 197 accommodations of any place of public accommodation without 198 discrimination or segregation on the ground of race, color, 199 national origin, sex, <u>sexual orientation, gender identity,</u> 200 pregnancy, handicap, familial status, or religion.

Page 8 of 20

CODING: Words stricken are deletions; words underlined are additions.

201 Section 8. Subsections (1) and (2), paragraphs (a) and (b) of subsection (3), subsections (4), (5), and (6), paragraph (a) 202 203 of subsection (8), and subsection (9) of section 760.10, Florida 204 Statutes, are amended, and subsection (10) of that section is republished, to read: 205 206 760.10 Unlawful employment practices.-207 (1)It is an unlawful employment practice for an employer: 208 To discharge or to fail or refuse to hire any (a) 209 individual, or otherwise to discriminate against any individual with respect to compensation, terms, conditions, or privileges 210 of employment, because of such individual's race, color, 211 religion, sex, pregnancy, national origin, age, sexual 212 213 orientation, gender identity, handicap, or marital status. 214 (b) To limit, segregate, or classify employees or 215 applicants for employment in any way that which would deprive or 216 tend to deprive any individual of employment opportunities, or 217 adversely affect any individual's status as an employee, because of such individual's race, color, religion, sex, pregnancy, 218 219 national origin, age, sexual orientation, gender identity, 220 handicap, or marital status. 221 It is an unlawful employment practice for an (2) 222 employment agency to fail or refuse to refer for employment, or otherwise to discriminate against, any individual because of 223 224 race, color, religion, sex, pregnancy, national origin, age, sexual orientation, gender identity, handicap, or marital status 225

Page 9 of 20

CODING: Words stricken are deletions; words underlined are additions.

or to classify or refer for employment any individual on the basis of race, color, religion, sex, pregnancy, national origin, age, <u>sexual orientation, gender identity</u>, handicap, or marital status.

(3) It is an unlawful employment practice for a labororganization:

(a) To exclude or to expel from its membership, or
otherwise to discriminate against, any individual because of
race, color, religion, sex, pregnancy, national origin, age,
<u>sexual orientation, gender identity</u>, handicap, or marital
status.

237 (b) To limit, segregate, or classify its membership or 238 applicants for membership, or to classify or fail or refuse to 239 refer for employment any individual, in any way that would 240 deprive or tend to deprive any individual of employment 241 opportunities, or adversely affect any individual's status as an 242 employee or as an applicant for employment, because of such individual's race, color, religion, sex, pregnancy, national 243 244 origin, age, sexual orientation, gender identity, handicap, or 245 marital status.

(4) It is an unlawful employment practice for any
employer, labor organization, or joint labor-management
committee controlling apprenticeship or other training or
retraining, including on-the-job training programs, to
discriminate against any individual because of race, color,

## Page 10 of 20

CODING: Words stricken are deletions; words underlined are additions.

251 religion, sex, pregnancy, national origin, age, <u>sexual</u> 252 <u>orientation, gender identity</u>, handicap, or marital status in 253 admission to, or employment in, any program established to 254 provide apprenticeship or other training.

255 (5) Whenever, in order to engage in a profession, 256 occupation, or trade, it is required that a person receive a 257 license, certification, or other credential; $_{\tau}$  become a member or 258 an associate of any club, association, or other organization;  $\tau$ or pass any examination, it is an unlawful employment practice 259 260 for any person to discriminate against any other person seeking 261 such license, certification, or other credential; - seeking to 262 become a member or associate of such club, association, or other 263 organization;  $\tau$  or seeking to take or pass such examination, 264 because of such other person's race, color, religion, sex, 265 pregnancy, national origin, age, sexual orientation, gender 266 identity, handicap, or marital status.

267 (6) It is an unlawful employment practice for an employer, 268 a labor organization, an employment agency, or a joint labor-269 management committee to print or publish, or cause to be printed 270 or published, any notice or advertisement relating to 271 employment, membership, classification, referral for employment, 272 or apprenticeship or other training which indicates, indicating any preference, limitation, specification, or discrimination, 273 274 based on race, color, religion, sex, pregnancy, national origin, age, sexual orientation, gender identity, absence of handicap, 275

## Page 11 of 20

CODING: Words stricken are deletions; words underlined are additions.

276 or marital status.

(8) Notwithstanding any other provision of this section,
it is not an unlawful employment practice under ss. 760.01760.10 for an employer, employment agency, labor organization,
or joint labor-management committee to:

281 Take or fail to take any action on the basis of (a) 282 religion, sex, pregnancy, national origin, age, sexual 283 orientation, gender identity, handicap, or marital status in those certain instances in which religion, sex, condition of 284 285 pregnancy, national origin, age, sexual orientation, gender identity, absence of a particular handicap, or marital status is 286 287 a bona fide occupational qualification reasonably necessary for the performance of the particular employment to which such 288 289 action or inaction is related.

(9) (a) This section does shall not apply to any religious
corporation, association, educational institution, or society
that which conditions opportunities in the area of employment or
public accommodation to members of that religious corporation,
association, educational institution, or society or to persons
who subscribe to its tenets or beliefs.

(b) This section does shall not prohibit a religious
 corporation, association, educational institution, or society
 from giving preference in employment to individuals of a
 particular religion to perform work connected with the carrying
 on by such corporations, associations, educational institutions,

## Page 12 of 20

CODING: Words stricken are deletions; words underlined are additions.

or societies of its various activities. 301 302 (C) This section and s. 760.08 do not limit the free 303 exercise of religion guaranteed by the United States 304 Constitution and the State Constitution. 305 (10) Each employer, employment agency, and labor 306 organization shall post and keep posted in conspicuous places 307 upon its premises a notice provided by the commission setting 308 forth such information as the commission deems appropriate to effectuate the purposes of ss. 760.01-760.10. 309 310 Section 9. Section 760.22, Florida Statutes, is amended to 311 read: 312 760.22 Definitions.-As used in this part ss. 760.20-313 <del>760.37</del>, the term: (1) "Commission" means the Florida Commission on Human 314 315 Relations. (2)"Covered multifamily dwelling" means: 316 317 (a) A building that which consists of four or more units and has an elevator; or 318 319 (b) The ground floor units of a building that which consists of four or more units and does not have an elevator. 320 321 (3) "Discriminatory housing practice" means an act that is 322 unlawful under the terms of this part ss. 760.20-760.37. "Dwelling" means any building or structure, or portion 323 (4) 324 thereof, which is occupied as, or designed or intended for 325 occupancy as, a residence by one or more families, and any

# Page 13 of 20

CODING: Words stricken are deletions; words underlined are additions.

FLORIDA HOUSE OF REPRESEN	TATIVES
---------------------------	---------

326 vacant land that which is offered for sale or lease for the 327 construction or location on the land of any such building or 328 structure, or portion thereof. "Familial status" is established when an individual 329 (5) 330 who has not attained the age of 18 years is domiciled with: 331 (a) A parent or other person having legal custody of such 332 individual; or 333 (b) A designee of a parent or other person having legal custody, with the written permission of such parent or other 334 335 person. 336 "Family" includes a single individual. (6) 337 (7) "Gender identity" has the same meaning as provided in 338 s. 760.02. 339 (8) (7) "Handicap" means: 340 A person has a physical or mental impairment that (a) which substantially limits one or more major life activities for 341 342 a person who has, or he or she has a record of having, or is regarded as having, such physical or mental impairment; or 343 344 (b) A person has a developmental disability as defined in 345 s. 393.063. 346 (9) (8) "Person" includes one or more individuals, corporations, partnerships, associations, labor organizations, 347 legal representatives, mutual companies, joint-stock companies, 348 trusts, unincorporated organizations, trustees, trustees in 349 bankruptcy, receivers, and fiduciaries. 350

# Page 14 of 20

CODING: Words stricken are deletions; words underlined are additions.

351 (10)"Sexual orientation" has the same meaning as provided 352 in s. 760.02. 353 (11) (9) "Substantially equivalent" means an administrative 354 subdivision of the State of Florida meeting the requirements of 355 24 C.F.R. part 115, s. 115.6. 356 (12) (10) "To rent" includes to lease, to sublease, to let, 357 and otherwise to grant for a consideration the right to occupy 358 premises not owned by the occupant. Section 10. Subsections (1) through (5) of section 760.23, 359 360 Florida Statutes, are amended to read: 760.23 Discrimination in the sale or rental of housing and 361 362 other prohibited practices.-It is unlawful to refuse to sell or rent after the 363 (1)364 making of a bona fide offer, to refuse to negotiate for the sale 365 or rental of, or otherwise to make unavailable or deny a 366 dwelling to any person because of race, color, national origin, 367 sex, sexual orientation, gender identity, handicap, familial 368 status, or religion. 369 (2) It is unlawful to discriminate against any person in 370 the terms, conditions, or privileges of sale or rental of a 371 dwelling, or in the provision of services or facilities in connection therewith, because of race, color, national origin, 372 sex, sexual orientation, gender identity, handicap, familial 373 status, or religion. 374 375 It is unlawful to make, print, or publish, or cause to (3)

Page 15 of 20

CODING: Words stricken are deletions; words underlined are additions.

hb0623-00

be made, printed, or published, any notice, statement, or advertisement with respect to the sale or rental of a dwelling that indicates any preference, limitation, or discrimination based on race, color, national origin, sex, <u>sexual orientation,</u> <u>gender identity</u>, handicap, familial status, or religion or an intention to make any such preference, limitation, or discrimination.

(4) It is unlawful to represent to any person because of race, color, national origin, sex, <u>sexual orientation, gender</u> <u>identity</u>, handicap, familial status, or religion that any dwelling is not available for inspection, sale, or rental when such dwelling is in fact so available.

(5) It is unlawful, for profit, to induce or attempt to
induce any person to sell or rent any dwelling by a
representation regarding the entry or prospective entry into the
neighborhood of a person or persons of a particular race, color,
national origin, sex, sexual orientation, gender identity,
handicap, familial status, or religion.

394 Section 11. Section 760.24, Florida Statutes, is amended 395 to read:

396 760.24 Discrimination in the provision of brokerage 397 services.—It is unlawful to deny any person access to, or 398 membership or participation in, any multiple-listing service, 399 real estate brokers' organization, or other service, 400 organization, or facility relating to the business of selling or

### Page 16 of 20

CODING: Words stricken are deletions; words underlined are additions.

401 renting dwellings, or to discriminate against him or her in the 402 terms or conditions of such access, membership, or 403 participation, <u>because</u> on account of race, color, national 404 origin, sex, <u>sexual orientation, gender identity</u>, handicap, 405 familial status, or religion.

406 Section 12. Subsection (1) and paragraph (a) of subsection
407 (2) of section 760.25, Florida Statutes, are amended to read:
408 760.25 Discrimination in the financing of housing or in

409 residential real estate transactions.-

410 (1)It is unlawful for any bank, building and loan 411 association, insurance company, or other corporation, 412 association, firm, or enterprise the business of which consists in whole or in part of the making of commercial real estate 413 414 loans to deny a loan or other financial assistance to a person 415 applying for the loan for the purpose of purchasing, constructing, improving, repairing, or maintaining a dwelling, 416 417 or to discriminate against him or her in the fixing of the 418 amount, interest rate, duration, or other term or condition of 419 such loan or other financial assistance, because of the race, 420 color, national origin, sex, sexual orientation, gender 421 identity, handicap, familial status, or religion of such person or of any person associated with him or her in connection with 422 such loan or other financial assistance or the purposes of such 423 loan or other financial assistance, or because of the race, 424 425 color, national origin, sex, sexual orientation, gender

## Page 17 of 20

CODING: Words stricken are deletions; words underlined are additions.

426 <u>identity</u>, handicap, familial status, or religion of the present 427 or prospective owners, lessees, tenants, or occupants of the 428 dwelling or dwellings in relation to which such loan or other 429 financial assistance is to be made or given.

(2) (a) It is unlawful for any person or entity whose
business includes engaging in residential real estate
transactions to discriminate against any person in making
available such a transaction, or in the terms or conditions of
such a transaction, because of race, color, national origin,
sex, sexual orientation, gender identity, handicap, familial
status, or religion.

437 Section 13. Section 760.26, Florida Statutes, is amended 438 to read:

439 760.26 Prohibited discrimination in land use decisions and 440 in permitting of development.—It is unlawful to discriminate in 441 land use decisions or in the permitting of development based on 442 race, color, national origin, sex, <u>sexual orientation, gender</u> 443 <u>identity</u>, disability, familial status, religion, or, except as 444 otherwise provided by law, the source of financing of a 445 development or proposed development.

446 Section 14. Paragraph (a) of subsection (5) of section 447 760.29, Florida Statutes, is amended to read:

448 760.29 Exemptions.-

(5) Nothing in this part ss. 760.20-760.37:

(a) Prohibits a person engaged in the business of

Page 18 of 20

CODING: Words stricken are deletions; words underlined are additions.

451 furnishing appraisals of real property from taking into 452 consideration factors other than race, color, national origin, 453 sex, sexual orientation, gender identity, handicap, familial 454 status, or religion. 455 Section 15. Subsection (1) of section 760.60, Florida 456 Statutes, is amended to read: 457 760.60 Discriminatory practices of certain clubs 458 prohibited; remedies.-It is unlawful for a person to discriminate against 459 (1)460 any individual because of race, color, religion, gender, 461 national origin, handicap, age above the age of 21, sexual 462 orientation, gender identity, or marital status in evaluating an 463 application for membership in a club that has more than 400 464 members, that provides regular meal service, and that regularly 465 receives payment for dues, fees, use of space, facilities, 466 services, meals, or beverages directly or indirectly from 467 nonmembers for business purposes. It is unlawful for a person, 468 on behalf of such a club, to publish, circulate, issue, display, 469 post, or mail any advertisement, notice, or solicitation that 470 contains a statement to the effect that the accommodations, 471 advantages, facilities, membership, or privileges of the club 472 are denied to any individual because of race, color, religion, gender, national origin, handicap, age above the age of 21, 473 sexual orientation, gender identity, or marital status. This 474 475 subsection does not apply to fraternal or benevolent

Page 19 of 20

CODING: Words stricken are deletions; words underlined are additions.

FLO	RIDA	ноц	JSE	ΟF	REP	RES	ENTA	A T I V E S
-----	------	-----	-----	----	-----	-----	------	-------------

476 organizations, ethnic clubs, or religious organizations where 477 business activity is not prevalent. 478 Section 16. Paragraph (e) of subsection (1) of section 419.001, Florida Statutes, is amended to read: 479 480 419.001 Site selection of community residential homes.-481 For the purposes of this section, the term: (1)"Resident" means any of the following: a frail elder 482 (e) as defined in s. 429.65; a person who has a handicap as defined 483 484 in s. 760.22(8)(a) s. 760.22(7)(a); a person who has a 485 developmental disability as defined in s. 393.063; a 486 nondangerous person who has a mental illness as defined in s. 487 394.455; or a child who is found to be dependent as defined in 488 s. 39.01 or s. 984.03, or a child in need of services as defined 489 in s. 984.03 or s. 985.03. 490 Section 17. This act shall take effect July 1, 2017. 491

Page 20 of 20

CODING: Words stricken are deletions; words underlined are additions.